



CMS COLLEGE OF ENGINEERING

(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai-25)
 CMS Nagar, Eranapuram Post, Namakkal Dt., Pin : 637 003. Tamilnadu, India.

Contact No: 98433 46065, 84899 10651.

Website: www.cmsgroupofinstitutions.in Email: cmscollegeofengg@gmail.com, principal602@gmail.com

Criterion5-Student Support and Progression

5.1 Student Support

Metric	Particulars
5.1.4	<p>The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases</p> <ol style="list-style-type: none"> 1. Implementation of guidelines of statutory/regulatory bodies 2. Organisation wide awareness and undertakings on policies with zero tolerance 3. Mechanisms for submission of online/offline students' grievances 4. Timely redressal of the grievances through appropriate committees

HEI Input:	A. All of the above
DVV Suggested Input	: B. 3 of the above
Change Input(optional)	A. All of the above



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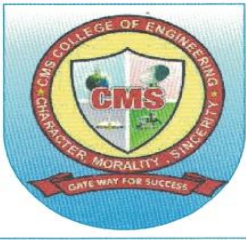
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HEI Input:

DVV Clarifications	HEI Response
<p>DVV's observation: [A web-link for grievances redressal [https://www.cmscet.com/grievance_redressal/index.php] is provided. Furthermore, an email is also provided on HEI's webpage, therefore, modified accordingly. 2. HEI has not provided any sample grievances registered during the assessment period. But, it's likely that students might have other grievances, such as hostel-related issues or general concerns. Therefore, HEI should furnish: i. Minutes of meetings held regarding all student grievances/complaints raised during AY2022-23 and their subsequent resolutions. ii. Itemized bills for expenses related to materials purchased, repair work, or replacement of furniture and fixtures in addressing the aforementioned grievances. 3. HEI has to provide AY-wise and committee-wise record(s) which show(s) only the number of teaching or non-teaching staff /students grievances, first, received, and then forwarded to the concerning committee, and then resolved or pending. 4. HEI needs to provide, i. Minutes of meeting held for all student's grievances/complaints raised by the students in AY2022-23 and resolved thereafter, and ii. Bills of expenses incurred on material purchased or repairing work or replacing furniture and fixtures, in the matter of resolving concerned-raised/grievances/complaints.</p>	<p>1.[A web-link for grievances redressal [https://www.cmsce.com/grievance_redressal/index.php] is provided</p> <p>2. HEI has provided, sample grievances registered during the assessment period.</p> <p>i. Minutes of meetings held regarding all student grievances/complaints raised during AY2022-23 and their subsequent resolutions.</p> <p>ii. Itemized bills for expenses related to materials purchased, repair work, or replacement of furniture and fixtures in addressing the aforementioned grievances.</p> <p>3. HEI has provided, AY-wise and committee-wise record(s) which show(s) only the number of teaching or non-teaching staff /students grievances, first, received, and then forwarded to the concerning committee</p> <p>4. HEI has provide,</p> <p>i. Minutes of meeting held for all student's grievances/complaints raised by the students in AY2022-23 and resolved.</p> <p>ii. Bills of expenses incurred on material purchased or repairing work or replacing furniture and fixtures, in the matter of resolving concerned-raised/grievances/complaints.</p>



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List of Documents uploaded:

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3	Supporting documents	view